



FOR IMMEDIATE RELEASE

CFM Teams Up with Symitar to Transform the Branch Experience Through Core-Integrated Solutions

Credit unions can easily optimize their branch network with the Branch Transformation Ecosystem, a new suite of solutions that builds on CFM's cash automation integration with Episys®.

Chandler, AZ — CFM announced today an expanded relationship that includes a reseller agreement with Symitar® to bring core-integrated transformation to credit unions, adding to an already robust foundation of [integration solutions for cash recyclers and dispensers](#) currently installed with 250+ Episys customers. This new agreement expands the cash automation offering with the Branch Transformation Ecosystem which includes iQ analytics, Interactive Digital Signage with Service Sidekick, NEXT self-service kiosk, and Remote Transaction Assist (RTA).

The flexible ecosystem of innovations provides building blocks for transformation by solving very specific branch needs. NEXT provides a solution for migrating full-service transactions to self-service. RTA enables Universal Associates and open branch designs by allowing transactions to be processed from anywhere in the branch. Interactive Digital Signage with Service Sidekick accelerates member discovery of products to increase cross-sales and engagement. iQ is a business intelligence tool for making smarter decisions in purchasing, deploying, and optimizing cash recyclers and dispensers.

All solutions are interconnected, and while each are impactful alone, transformation efforts multiply when they are used together.

“Branch Transformation has a lot of different meanings to a lot of people. For us, it’s about finding solutions that solve banking’s biggest challenges,” stated John W. Smith, CFM CEO. “We’ve already [redefined an industry with our innovative cash automation integration](#), and now we’re doing it again with several new innovations all backed by our proven foundational integration. We’re excited to be working with Symitar to bring transformation to credit unions that truly solve market needs.”

Ted Bilke, president of Symitar added, “As a company that is constantly looking for ways to help credit unions achieve more, we are excited to provide the industry-leading core platform and integration capabilities that will further enhance the branch experience for so many credit unions and their members.”

No matter where a credit union wants to start transforming their branch, the Branch Transformation Ecosystem can align to strategy and deliver immediate results. This partnership brings ease and convenience to credit unions wanting to optimize their branches with a core integrated approach.



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About Symitar

Symitar®, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is a leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About CFM

Innovations aren't innovative unless they solve a problem or need. For CFM, revolutionizing an industry started with the simple principal of helping financial institutions transform the banking experience through core integrated technology. Offering the only zero-footprint integration solution in the industry, CFM drives the future of banking with solutions for universally driving cash automation hardware, integrated self-service options, enabling Universal Associates, and providing business intelligence tools for cash automation optimization. CFM is headquartered in Chandler, AZ and a strategic partner of DBSI (www.dbsi-inc.com), a branch transformation strategist. To learn more, visit www.whycfm.com or call (855) 333.4236.