



FOR IMMEDIATE RELEASE

CFM Makes Universal Associates a Reality with the Release of Remote Transaction Assist (RTA) for Symitar Episys

CFM helps credit unions using the Symitar® Episys core platform break the chains of their hardware through the release of Remote Transaction Assist (RTA).

CHANDLER, Ariz., June 6th, 2016-- [CFM, the core integration solution for financial institutions](#), announces Remote Transaction Assist (RTA) is now available to credit unions using the Symitar® Episys core platform. Integrated directly with Episys, [RTA](#) allows all employees to securely process cash transactions using cash automation hardware—from anywhere in the branch. Previously, cash transactions were limited to the employees sitting directly next to a cash machine.

RTA dramatically improves the client experience while removing the cost of adding unnecessary machines to the branch by allowing associates to begin a cash transaction from their desk, walk over to a RTA-enabled cash recycler, enter their individual code on a pin pad and use the recycler to process the transaction. When the associate returns to their desk, the transaction is ready to post. This core-integrated queuing system truly enables roaming and Universal Associates while creating a differentiated branch experience.

“We’re excited about the release of RTA for the Symitar platform. The ability to handle cash transactions from anywhere in the branch has been a missing link for a long time,” said Nathan Moore, Chief Disruption Officer for CFM. “Financial institutions wanted to create more open environments and Universal Associates, but had no way to seamlessly enable staff to handle cash transactions without being directly tied to a cash drawer or cash automation machine. With the RTA queuing solution, that’s now a possibility, all integrated with the teller platform. “

RTA is part of a growing suite of CFM core-integrated solutions available to financial institutions, including S4, NORM, and iQ. RTA has previously been deployed with other cores and financial institutions including Navy Federal Credit Union and Wells Fargo.

About CFM

Innovations aren't innovative unless a problem or need is solved. For CFM, revolutionizing an industry started with this simple principle. Started by programmers, cash automation technicians, and end users, CFM helps credit unions transform the banking experience through core integrated solutions. As the only zero-footprint solution in the industry, CFM drives the future of banking by connecting cash automation hardware to the core, enabling Universal Associates, super-safe redundancy solutions, robust analytics and self-service solutions. CFM is headquartered in Chandler, AZ and a strategic partner of DBSI (<http://www.dbsi-inc.com>), a branch transformation strategist. To learn more, visit www.whycfm.com or call (855) 333.4236.



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